acdis
virtual
summit

Measuring and Communicating CDI Impact

February 16–17, 2022
Program Guide

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Welcome to the ACDIS Virtual Summit

Initially a response to the COVID-19 pandemic, virtual events are now a major way we at the Association of Clinical Documentation Integrity Specialists (ACDIS) provide education to our members and the broader CDI community. To kick off our 2022 virtual event calendar, we're pleased to welcome you to the *ACDIS Virtual Summit: Measuring and Communicating CDI Impact!* This event is free for attendees thanks to the generous support of our exhibitors and sponsors.

The event's topic comes up frequently with our ACDIS members, but because proving a return on investment (ROI) is so multifaceted, it's not a topic that offers clear-cut answers. Much of what you must measure to prove CDI's worth depends on the focus of your CDI program, your department's reporting structure, the patient populations you review, the setting in which you work, etc.

It can be a confusing conundrum, and CDI professionals—particularly those in leadership positions—may find themselves overwhelmed with all the things they *could* measure and report. We hope that this event will help you focus on what matters, the metrics that show your worth most effectively, and the data that can illuminate new expansion areas and opportunities for improvement.

On Day 1 of the event, we'll kick off our sessions with an expert panel discussion led by ACDIS director Brian Murphy. During this session, representatives from Vidant Health, UC Davis, and Advent Health will share their individual program metrics, how they communicate their ROI to hospital administration, and how they've proved their value and even expanded their programs during the COVID-19 pandemic. Day 1's schedule also includes sessions from our sponsors, dedicated time in our virtual exhibit hall to interact with sponsors and exhibitors, and a brief panel discussion to wrap up the day's activities.

On Day 2 of the event, we'll have more exhibit hall time and sessions from our sponsors, as well as an editorial session presented by 2021 CDI Professional of the Year award winner Deb Jones, RN, MSN, CCDS, who is the CDI director at Brigham and Women's Hospital in Boston. During the session, Jones will delve into all the direct and indirect impacts a robust CDI program can have for its organization, and share tips for improving your program's nonfinancial quality outcomes. Like Day 1, the final day of the event will include a short live wrap-up session.

Though the program only spans two days, it's jam-packed with education opportunities, and we hope it kicks off your 2022 professional development plans with a bang. We're pleased to be offering ACDIS CCDS/CCDS-O CEUs for our live attendees, so make sure to follow the instructions in this program guide to receive your credits.

In the olden days (aka pre-2020), we only got to connect with our community on a large scale during our annual conference. Now, we get to "see" you several times a year, offering even more education to help you meet your goals. We hope you'll join us for subsequent events this year. We'll gather live and in person again for the 2022 ACDIS conference, May 2–5, and we have several other virtual events in the works for the following months.

Thank you all so much for joining us this week! We hope you find the event valuable and that you can apply the information to your program to better show your impact in 2022.

Best,

Linnea Archibald

Linnea Archibald
ACDIS Associate Editorial Director

Event Resource Hub

The **ACDIS Virtual Summit: Measuring and Communicating CDI Impact** materials may be downloaded from the following site:

https://events.simplifycompliance.com/acdisvirtual22-resources/

Program Overview

Show your work. It's a common phrase in all walks of life and a good mantra to live by, but it has extra relevance for CDI professionals in today's healthcare environment. How do you track CDI impact? What are your key performance indicators? And just as critically, how do you effectively communicate this information to your hospital leadership?

During this program, you'll hear from three leaders of high-performing CDI programs in a special panel session hosted by ACDIS Director Brian Murphy, including an overview of the metrics they report as well as open discussion on best practices and current challenges. The event also includes a dedicated session featuring the CDI program at Brigham and Women's and the CDI metrics it reports in Boston's competitive hospital landscape.

Additional sponsor sessions featuring successful case studies, closing "lessons learned" panels, and a virtual exhibit hall make this summit a can't-miss event for aligning your 2022 CDI priorities.

Learning Objectives

At the completion of this educational activity, the learner will be able to:

- Define the most important metrics for portraying the impact of CDI efforts
- Describe effective techniques for interpreting and communicating CDI metrics to hospital administration
- Describe the relationship of metrics to program growth
- Review tools, strategies, and best practices used by multiple organizations

Continuing Education Information

Obtain your CEUs online

In order to receive your continuing education certificate for this program, you must complete the online evaluation at the link below within two weeks of the event:

https://events.simplifycompliance.com/acdisvirtualsummit2022

Please note that the evaluation will not be activated and available to complete until the event concludes on **Thursday, February 17, 2022 at 5:00 p.m. ET.**

Your certificate will be emailed to you upon successful completion and submission of the evaluation. Please check your junk or spam mail folder if you do not receive your certificate soon after submission.

Association of Clinical Documentation Integrity Specialists (ACDIS) (CCDS and CCDS-O)

This program has been approved for 6.0 continuing education units towards fulfilling the requirements of the Certified Clinical Documentation Specialist (CCDS) certification and CCDS-O (outpatient) certification, offered as a service of the Association of Clinical Documentation Integrity Specialists (ACDIS).

Event Platform Instructions

NOTE: The times listed in the agenda are Eastern/Pacific, but the virtual event platform will automatically adjust the online schedule for your local time zone (based on your computer), so please be aware of the possible differences for your area.

HOW TO ACCESS OUR VIRTUAL EVENT PLATFORM

When you log into the platform using the access information provided in your welcome email, you will enter the event on our lobby page. The instructions below outline the various areas that you have access to within the event and how to use them to maximize your virtual event experience.

Please note that the platform functions best on the Google Chrome and Mozilla Firefox web browsers and we recommend using one of them to join the event. We strongly advise against using Internet Explorer.

Lobby

- In our virtual lobby, you can participate in our photo feed and keep up with other attendees' activity along the left-hand side.
- In the middle, check out our welcome video and important event announcements.
- On the right is your chat pod. This feed will change depending on which page, session, or exhibitor sponsor booth you are on. Join the conversation and network with your peers!
- If you toggle to the people icon, you can see which of your fellow attendees are on that same page at the same time you are.

Sessions

- Here you will find all the sessions offered throughout the event. Session times will automatically adjust based on your particular time zone.

- You can watch almost all the sessions directly in the platform! When you click on a session name, you will be able to read about that session, view speaker bios, play the video, download session materials, and more!

Gamification

- Play the "Game of Codes"! Each of our sponsors and exhibitors have codes for you to collect. Enter them in this section of the platform to obtain points, deadline to enter codes will be on Thursday, February 17, 2022 at 4:00 p.m. ET. Players that top the leaderboard will be entered into our raffle, and we will announce the winners at live wrap-up session on Thursday, February 17, 2022 between 4:45 p.m.-5:00 p.m. ET. Winners will also be contacted post event by a member of the ACDIS team with instructions on how to claim their prize.

Exhibit Hall

- When you click on an exhibitor you would like to view from the list, the company's information will pop up on the right side of your screen.

- If you would like to speak directly with a representative from the exhibitor, click "Start Chat" under a representative's name.

- You can also click "Request Information" or "Contact" for someone to follow up with you at another time.

- Some of our exhibitors will be utilizing our "Join Live" feature to host demos! Check their listings to find out when to join them in a group video call—right within the virtual platform!
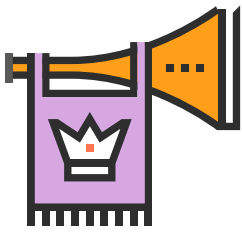
Networking

- This is a powerful tool to connect with your peers!

- Here, you will see a full list of attendees whom you can network with. Simply select an attendee's profile and click "Start Chat" to start a conversation.

- Click the "Private Chats" button on the bottom of the screen tab to view your conversations. From here, you can jump into a one-on-one video chat simply by clicking the "Join Video Call" button.

Account

- Click here to edit your profile, adjust your preferences, and more.

Help

- Visit this section to review frequently asked questions, watch a quick instructional video on our platform, and get assistance for common issues.

Game of Codes Instructions and Information
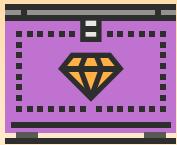
How and where to find point codes

■ Watch each sponsor session during the event. Each session will have a code announced during its airing.

■ Visit booths in the exhibit hall and download resource documents from our sponsors and exhibitors (code will be listed on the materials).

■ Receive bonus points from sponsors by engaging with their booth reps in one-on-one conversations, attending booth demos, etc.

Why you should play

Not only will you get to learn more about the sponsors and exhibitors that have made this event possible, but we also have some great prizes! We will be choosing winners at random from those who score the most points.

Prizes and when they will be distributed

Our prizes include:

■ One (1) free registration to the December 6-8, 2022 ACDIS Online: CDI Symposium for Outpatient Efforts virtual event.

■ One (1) free registration to one of our online or live virtual boot camps.

■ One (1) *ACDIS Pocket Guide*. (Winner has choice of one (1) standard version or outpatient version).

Prize winners will be announced on the lobby page of the event platform during the final session of the event.

Points information

Each sponsor or exhibitor has two codes to give out, and if you find both codes, you earn the listed number of points. For example, you receive two codes from Brundage Group for 15 total points, then receive two more codes from Claro Healthcare for 15 more points.

Platinum Sponsor
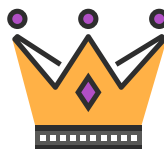**50 total points**

3M Health Information Systems

Gold Sponsors
25 points each

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Silver Sponsors
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Exhibitors
15 points each

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Editorial Session Speakers
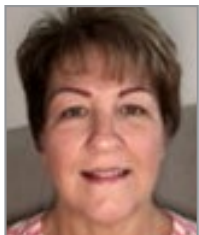
Note: Speakers subject to change.

Tami McMasters Gomez, BA, BS, CCDS, CDIP, CCS-P, (MHL), is the CDI director at UC Davis in California. Gomez started her journey into healthcare nearly 30 years ago as a file clerk in the medical records department of a small rural hospital. It was there that she learned a number of important skills, including coding. In 1997, Gomez transferred to UC Davis and has worked in a variety of roles, including coder, auditor, supervisor, manager, and director. In addition to her full-time role at UC Davis, Gomez is actively working on her master's degree.

Kimberly Higgins, RN, CCDS, is the AdventHealth West Florida Division CDI interim director. Higgins has a background in medical-surgical ICU with an emphasis in neurosurgery and cardiovascular disciplines. Prior to her current role, she joined her first CDI team in 2013, advancing to CDI supervisor in 2015 and CDI regional manager in 2016. Higgins is the 2019 recipient of AdventHealth's "Keep Me Safe" award for her division.

Deborah Jones, RN, MSN, CCDS, is the CDI director at Brigham and Women's Hospital, a large academic medical center affiliated with Harvard Medical School in Boston. Reporting to the quality and safety department, the CDI team collaborates with quality professionals, clinical teams, health information management, and coding to ensure the accuracy and integrity of the medical record. Since taking on the director role in October 2017, Jones expanded the program to include commercial payer reviews and risk adjustment queries and doubled the number of CDI staff at the facility.

Debbie Martin, RN, MSN, CCDS, is the CDI manager for Vidant Health, a multihospital health system in eastern North Carolina. She has more than 30 years of experience in critical care, occupational health, clinical information analytics, and CDI. In her current role, Martin oversees 16 CDI specialists and serves on the system's Patient Safety Indicator review committee.

Agenda | Day 1
Wednesday, February 16, 2022

NOTE: The times listed in the agenda are Eastern/Pacific, but the virtual event platform will automatically adjust the online schedule for your local time zone (based on your computer), so please be aware of the possible differences for your area

11:30 a.m.– 1:00 p.m. ET/ 8:30 a.m.– 10:00 a.m. PT

EVENT PLATFORM & EXHIBIT HALL GRAND OPENING
Come join our sponsors and exhibitors, staff, speakers, and attendees in the grand opening of our virtual exhibit hall.

1:00 p.m.– 2:00 p.m. ET/ 10:00 a.m.– 11:00 a.m. PT

OPENING PANEL SESSION: MEASURING AND COMMUNICATING CDI IMPACT
Panelists: Tami McMasters Gomez, BA, BS, CCDS, CDIP, CCS-P, (MHL), Kimberly Higgins, RN, CCDS, and Debbie Martin, RN, MSN, CCDS

Representatives from Vidant Health, UC Davis, and Advent Health will share their individual program metrics and how they communicate impact up to hospital administration. They'll relate how demonstrating CDI impact allowed them to add staff even during the pandemic. Led by ACDIS Director Brian Murphy, panelists will then discuss must-track metrics of today's CDI; the ongoing validity of CMI as a metric; continuing challenges with tools, transparency, and vendor interoperability; and the use of metrics to drive program improvements and enhancements.

2:05 p.m.– 3:05 p.m. ET/ 11:05 a.m.– 12:05 p.m. PT

REPRESENTING THE COMPLETE PATIENT STORY WITH THE TOP 25 DIAGNOSIS CODES
Session sponsored by: 3M Health Information Systems

Presented by: Cassi Birnbaum, RHIA, MS, CPHQ, FAHIIMA, senior enterprise director of HIM, coding, and CDI at Peace Health, and Julie Salomon, BSN, RN, CDI growth manager at 3M Health

For revenue cycle departments, clearly representing the complexity of patient populations using accurate clinical information and codes is key to impacting revenue and quality. The challenge is describing the complete patient encounter within a finite set of diagnosis codes. In this session, attendees will learn how CDI and coding teams at top institutions are working together to use advanced technology that automatically sequences and focuses on risk predictors and quality indicators early in the workflow, bringing the most impactful codes into the top 25. This allows for better representation of patient acuity, ensures documentation integrity, and helps accurately represent a hospital's quality ratings and ranking.

3:05 p.m.– 3:35 p.m. ET/ 12:05 p.m.– 12:35 p.m. PT

NETWORKING WITH SPONSORS AND EXHIBITORS IN OUR VIRTUAL EXHIBIT HALL
Come network with our sponsors and exhibitors, staff, speakers, and attendees.

3:35 p.m.– 4:35 p.m. ET/ 12:35 p.m.– 1:35 p.m. PT

BRIDGING THE GAP BETWEEN CODING, CDI, AND QUALITY
Session sponsored by: Dolbey Systems, Inc.

Presented by: Heather Gladden, CCS, ACDIS CDI Apprenticeship, CAC and CDI product manager, Dolbey Systems, Inc.

In this session, we will take a comprehensive look at the common tasks performed by the coding, CDI, and quality teams and discuss how technology can enable collaboration between them. This collaboration can reduce duplication of efforts, provide transparency in communication, and allow teams increased access to common data points. Finally, this session will examine the benefits realized by bridging these gaps which include increased productivity, streamlined workflow, enhanced reporting, a healthier revenue cycle and improved job satisfaction.

4:45 p.m.– 5:00 p.m. ET/ 1:45 p.m.– 2:00 p.m. PT

LIVE DAILY WRAP-UP SESSION
Join members of our ACDIS team as they discuss lessons learned from the day's panel and sponsored sessions.

Agenda | Day 2
Thursday, February 17, 2022

**11:30 a.m.–
1:00 p.m. ET/
8:30 a.m.–
10:00 a.m. PT**

NETWORKING WITH SPONSORS AND EXHIBITORS IN OUR VIRTUAL EXHIBIT HALL
Come network with our sponsors and exhibitors, staff, speakers, and attendees.

**1:00 p.m.–
2:00 p.m. ET/
10:00 a.m.–
11:00 a.m. PT**

EDITORIAL SESSION: MEASURING THE DIRECT AND INDIRECT IMPACT OF A ROBUST CDI PROGRAM
Presented by: Deborah Jones, RN, MSN, CCDS

An effective CDI program can positively affect a myriad of financial and quality metrics for its organization. Measuring that impact, however, can be a challenge, particularly as quality measures and metrics receive more emphasis. During this session, listeners will hear a brief review of CDI's evolution, including its increased importance in overall organizational outcomes. They'll learn about the elements required to build a robust CDI program and the anticipated outcomes, both financial and nonfinancial. Additionally, the session will describe several methods to improve nonfinancial quality outcomes.

**2:05 p.m.–
3:05 p.m. ET/
11:05 a.m.–
12:05 p.m. PT**

RISING TO THE CHALLENGE: DOING MORE WITH LESS IN CDI
Session sponsored by: Nuance Communications

Presented by: Christopher Thuer, manager, Clinical Documentation Improvement, Northside Hospital, and Angie Curry, RN, BSN, CCDS, manager, Client Services, Nuance Communications

During this session, Chris Thuer of Northside Hospital will discuss how his organization is rising to the challenge and best managing their CDI work with the resources available. Attendees of this session will hear about Northside Hospital's CDI journey, response to COVID-related challenges, and what Thuer sees as the future of CDI for his team. Join us for this session to learn how to do more with fewer resources, capitalize on CDI program strengths during a challenging time, uncover opportunities for continued innovation in CDI, impact strategic quality initiatives, and meet executive leadership expectations.

**3:05 p.m.–
3:35 p.m. ET/
12:05 p.m.–
12:35 p.m. PT**

NETWORKING WITH SPONSORS AND EXHIBITORS IN OUR VIRTUAL EXHIBIT HALL
Come network with our sponsors and exhibitors, staff, speakers, and attendees.

**3:35 p.m.–
4:35 p.m. ET/
12:35 p.m.–
1:35 p.m. PT**

IMPACT OF AI AND CDI WORKFLOW APPROACHES TO BENEFIT PROVIDER REPUTATION THROUGH REAL-TIME CAPTURE OF PATIENT QUALITY OUTCOMES
Session sponsored by: Hiteks Solutions, Inc.

Presented by: Shafiq Rab, MD, CIO of Wellforce

The speaker for this session will present his experience with the use of AI and workflow tools to capture proper documentation using guidance from quality diagnoses and their manifestations as problems identified through various methodologies like Elixhauser, CMS Core Measures, and Agency for Healthcare Research and Quality (AHRQ) patient safety indicators (PSI). This session will explain the methodologies' roles and the CDI professional's role as a facilitator in the coding of these diagnoses and manifestations and how they roll up into a provider systems reputation. Finally, two different healthcare systems will discuss the latest techniques using EHR user interface messaging and AI automation workflow, which allow for these quality diagnoses and their manifestations to be captured in emergency room, outpatient, and inpatient settings.

**4:45 p.m.–
5:00 p.m. ET/
1:45 p.m.–
2:00 p.m. PT**

LIVE DAILY WRAP-UP SESSION
Join members of our ACDIS team as they discuss lessons learned from the day's panel and sponsored sessions.

Thank You to Our Sponsors and Exhibitors!

Platinum Sponsor

3M Health Information Systems is committed to eliminating revenue cycle waste, creating time to care and leading the shift from volume to value-based care through innovative software and services across the continuum of care. From providing AI-driven CDI insights to clinicians in real time to automated CDI worklist prioritization to CDI program assessments and even providing CDI staff, we can meet your CDI team's needs no matter where you are in your program. It's easy to start get started and increase efficiency as well as understand and improve your CDI team's impact on key financial and quality metrics. ***www.3m.com/cdi***

Gold Sponsors

Dolbey Systems' Fusion CAC is ranked #1 by KLAS for computer-assisted coding for 2017–2021, bringing the power of this software to the CDI team. Fusion CAC's features include coder/CDI collaboration tools, custom query opportunity indicators, and customizable workflows. Dolbey's full suite of products includes speech recognition, CAPD, CDI, CAC, transcription, and dictation. ***www.dolbey.com***

HITEKS' Epic-integrated workflow and AI solution is leading the industry for CDI resource efficiency and responses to queries via subsequent documentation. HITEKS is the only customizable CDI provider that provides immediate feedback to the physician and CDI specialist based on tested algorithms with high positive predictive value. ***www.hiteks.com***

Nuance CDI is a comprehensive portfolio of cloud-based technologies designed to help increase the productivity and effectiveness of CDI teams to drive clinical documentation excellence. Our clinically focused program and services deliver documentation guidance, AI-powered encounter prioritization, workflow management, denials support, and analytics to drive better documentation across the care continuum. ***www.nuance.com***

Silver Sponsors

Accuity's physician-led pre-bill review platform provides hospitals with more accurate, complete clinical documentation and compliant coding. Its inpatient clinical documentation review strategy combined with powerful technology and analytics helps identify documentation improvement opportunities. Clients realize an average 3:1 annual ROI, including optimized reimbursement, accelerated cash flow, and better-educated physicians. *www.accuityhealthcare.com*

AMN Healthcare Revenue Cycle Solutions is the industry's most experienced mid-revenue cycle provider. Using business intelligence and data analytics, we uncover opportunities to place skilled CDI professionals and improve revenue capture and savings by providing multiple, measurable benefits. As an integrated AMN solution, we deliver comprehensive services that help healthcare organizations succeed. *www.amnhealthcare.com*

Value-based care and risk adjustment methodologies for payment and performance require increased transparency into providers' performance and data integrity. Led by clinical leaders and practicing physicians with certified coding and clinical documentation credentials and over 200 years of collective experience, Enjoin's unique approach addresses today's quality-driven initiatives, uniting documentation and coding across the healthcare continuum. Advancing CDI Together. *www.enjoincdi.com*

EZDI, which was acquired by AGS Health in 2021, offers a next-generation clinical natural language processing engine that supports advanced documentation and coding functions. Its CAC and CDI solutions have received tremendous feedback, providing system accuracy and ease of use. EZDI removes the data complexity and highlights what matters for healthcare professionals. It's revenue cycle…reimagined. To learn more or schedule a demo, please email us at sales@ezdi.com or visit our website. *www.ezdi.com*

Silver Sponsors

GHR RevCycle Workforce has supported value-based care and better patient outcomes since 2010. We partner with hospitals, private practices, rehab centers, insurance companies, outpatient clinics, schools, skilled nursing facilities, physician practice management groups, and other healthcare facilities to fill their revenue cycle needs, from coding to CDI to case management. *www.ghrrevcycle.com*

Iodine is an enterprise AI company that is championing a radical rethink of how to create value for healthcare professionals, leaders, and their organizations: automating complex clinical tasks, generating insights, and empowering intelligent care. Powered by the largest set of clinical data and use cases available, our groundbreaking clinical machine-learning engine, Cognitive ML, constantly ingests the patient record to generate real-time, highly focused, predictive insights that clinicians and hospital administrators can leverage to dramatically augment the management of care delivery. *www.iodinesoftware.com*

R1 RCM is a leading provider of technology-driven solutions that transform the patient experience and financial performance of healthcare providers. R1's proven and scalable operating models drive sustainable improvements to net patient revenue and cash flows, while reducing operating costs and enhancing the patient experience. *www.r1rcm.com*

UASI (United Audit Systems, Inc.) is a leading national provider of revenue cycle solutions, helping healthcare providers get credit for the great care they provide. Our inpatient and outpatient CDI services offer comprehensive solutions including staffing, audits, second-level reviews, education, preceptorship, and much more. *www.uasisolutions.com*

Exhibitors

ADMINISTRATIVE CONSULTANT SERVICE

For more than 36 years, ACS has been providing consultation services to improve the clinical and financial outcomes of healthcare for our clients. Our services are designed to promote clinical efficiency and effectiveness along with ethical reporting of diagnoses and procedures through education, improved documentation, and coding accuracy. ***www.acsteam.net***

Brundage Group
EXCELLENCE IN REVENUE CYCLE

Brundage Group is the trusted choice of hospital systems for our full suite of physician advisory services, workforce solutions, and physician-led documentation education to relay high-quality care. We help hospital organizations break down departmental silos by unifying clinical documentation across QUALITY, UTILIZATION, DENIALS, and CDI. We support hospitals nationwide with revenue cycle management services: physician advisor programs, revenue cycle staffing, revenue integrity analytics, peer-led CDI education, quality optimization, denials management, DRG compliance, and query improvement. Get credit for the high-quality care you provide!
www.brundagegroup.com

CDI SearchGroup

CDI Search Group has established itself as an industry leader in CDI and HIM recruitment. We believe happy CDI/HIM professionals lead to more efficient hospitals, and better outcomes. Additionally, we offer a case-mix management solution through a pre-bill review process, utilizing our contracted CDI experts to help optimize your program.
www.cdisearchgroup.com

CLARO HEALTHCARE

Claro Healthcare is dedicated to helping clients achieve exceptional results with their CDI programs. We have been named the category leader for CDI services by KLAS for 2019 and 2020. Claro Healthcare has a singular focus on serving hospitals and health systems to help them navigate the unique challenges they face. We help implement, enhance, and expand existing CDI programs across all care settings. ***www.clarohealthcare.com***

ClinIntell

ClinIntell is a patient population severity reporting analytics firm that assesses performance on the unique patient population. Performance and clinical condition actionable data is provided at all levels of the organization including down to the individual provider. ***www.clinintell.com***

Exhibitors

CorroHealth sits at the center of the revenue cycle revolution. Fundamental operations of the revenue cycle are supported through our expert teams while we recast the role of clinicians through automation. This shift to a true clinical revenue cycle helps us achieve our core purpose – exceed client financial health goals. **www.corrohealth.com**

FairCode works closely with coders and CDIs to bridge the gap between clinical documentation and code assignment. We provide hospitals with something they have lacked and always needed: a team of coding-educated physicians. Paired with technology, we help more accurately capture patient acuity; reimbursement and quality scores adjust accordingly. **www.faircode.com**

Guidehouse is a leading global provider of consulting services to the public sector and commercial markets, with broad capabilities in management, technology, and risk. The company's Health segment integrates consulting and outsourcing expertise to help hospitals and health systems, government agencies, life sciences and retail companies, payers, and other organizations solve their most complex issues and deliver innovative services to their communities. With 12 KLAS #1 rankings, Guidehouse was also ranked 2021's third largest healthcare management consulting firm by Modern Healthcare. Visit the Guidehouse Center for Health Insights for healthcare payment, operational, and consumer disruption insights and solutions. **www.guidehouse.com/capabilities/industries/healthcare**

Intellis provides personalized, cost-effective healthcare consulting and training to clients with an emphasis on precision and compliance. Our team approach supplies clients with diversified industry wisdom, transforming clinical knowledge into healthcare data. We specialize in clinical documentation improvement, HIM Services, coding and auditing services across the continuum of care. **www.intellisinc.com**

Intero offers nationwide CDI consulting/staffing services to hospitals of all sizes. Intero's CDI Consulting transforms EHRs into first-in-class, functional CDI tools. Intero can also optimize the capture of appropriate acuity, diagnosis, quality, mortality, risk adjustment, LOS, CMI, and other KPIs. With 30+ years of experience, we have proven consistent ROI to our clients. CONNECTING TALENT | DRIVING GROWTH **www.intero360.com**

Exhibitors

MANAGED RESOURCES

Managed Resources has been securing and protecting the correct reimbursement for healthcare organizations since 1994. Our services include Outpatient CDI, CDI Staffing, Concurrent & Retrospective CDI Reviews, Physician Education & Training, Values-Based Healthcare consulting, as well as Coding, Charge Audit, and Clinical Denial Appeals Management. ***www.managedresourcesinc.com***

MEDOVENT SOLUTIONS

Medovent Solutions was founded with one reason in mind: applying the true concept of world-class customer service to our consultant and client relationships. Our goal is to identify consultants with a comprehensive and diverse background that have a passion to be a part of something more. ***www.medoventsolutions.com***

Meleeo CASE MANAGEMENT / UR / CDI

Meleeo exclusively supports case management, utilization management, and CDI performance improvement initiatives through specialized talent. We deploy a data-driven approach to provide valuable insights into opportunities for our clients to improve KPIs impacting case management and CDI. Whether on-site or remotely, we quickly deliver experienced case management and CDI professionals to stabilize your department and support your critical initiatives. Meleeo provides a robust remote utilization review service that is scalable to client needs and can increase revenue, reducing denials while identifying and maintaining appropriate patient status.
www.mlhealthcareconsulting.com

NORWOOD

Optimizing mid-revenue cycle through the world's greatest resource: people. Our staffing team averages over 15 years of industry experience placing CDI in both contract and permanent opportunities. Our consulting team led by Jessica Vaughn, MSN, RN, CCDS, CCDS-O, CRC, is focused on building and optimizing outpatient CDI programs.
www.norwood.com

nthrive™

nThrive™ assists health care providers with performance and system improvement, and is the first company of its kind to offer comprehensive, Patient-to-PaymentSM solutions [to the health care arena]. By integrating our expertise of the entire revenue cycle, nThrive unifies clinical and financial objectives, advises and drives performance with leading practices and analysis, and ensures sustainable change. We offer unmatched, tangible benefits for providers and, because we are independent, nThrive is not influenced by payor or provider owners. We provide solutions that are unbiased and aimed solely at what's best for our clients. ***www.nthrive.com***

Exhibitors

OnPoint
HEALTHCARE SOLUTIONS

OnPoint Healthcare Solutions is a healthcare staffing and consulting firm. We provide temporary, permanent, and project related staffing solutions for CDI, HIM, Revenue Cycle, and Risk Adjustment. We strongly believe in surpassing customer expectations by hiring the most qualified talent combined with the best customer service.
www.onpoint-healthcare.com

Semantic Health

Semantic Health helps hospitals unlock the true value of their unstructured clinical data. Their intelligent medical coding and auditing platform uses artificial intelligence and deep learning to streamline medical coding & auditing concurrent with patient admission, improve documentation quality, optimize reimbursements, and enable real-time access to coded data for secondary analysis.
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100 Winners Circle, Suite 300, Brentwood, TN 37027
Phone: 800-650-6787   **Email:** *customerservice@hcpro.com*