

ACDIS CDI Symposium for Outpatient Efforts

Five things to consider when implementing an outpatient CDI program

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Susan Belley is a Senior Manager of Ambulatory Services and Compliance and Audit Services within the Consulting Services business of 3M Health Information Systems. Sue has more than 35 years of experience in the HIM field in acute care hospitals and spent a large part of her career managing coding and clinical documentation improvement. She is a graduate of The Ohio State University with a degree in health information management administration. She has a master's degree in education with a concentration in adult learning and development, and she spent 20 years in the classroom teaching coding and related courses as an adjunct faculty member in the HIM program at Cuyahoga Community College in Cleveland, Ohio. She holds a post-graduate certificate in Healthcare Corporate Compliance from George Washington University in Washington, DC. She has delivered coding and CDI-related presentations for AHIMA, ACDIS, Becker's and other similar organizations.



Other factors

1. Volume of encounters
2. Short duration of encounters
3. Facility and professional (physician) components
4. Different reimbursement methodologies
5. Risk adjustment
6. Volume to value
7. Expansion of outpatient quality measures



Consideration # 1 – assessment

- Identify/itemize outpatient facility and professional services
- Determine volumes for each area
- Talk to broad cross-section of people across different areas of the facility



Consideration # 2 – analysis



- Analyze data
- Perform chart reviews
- Audit coding
- Review claims and denials

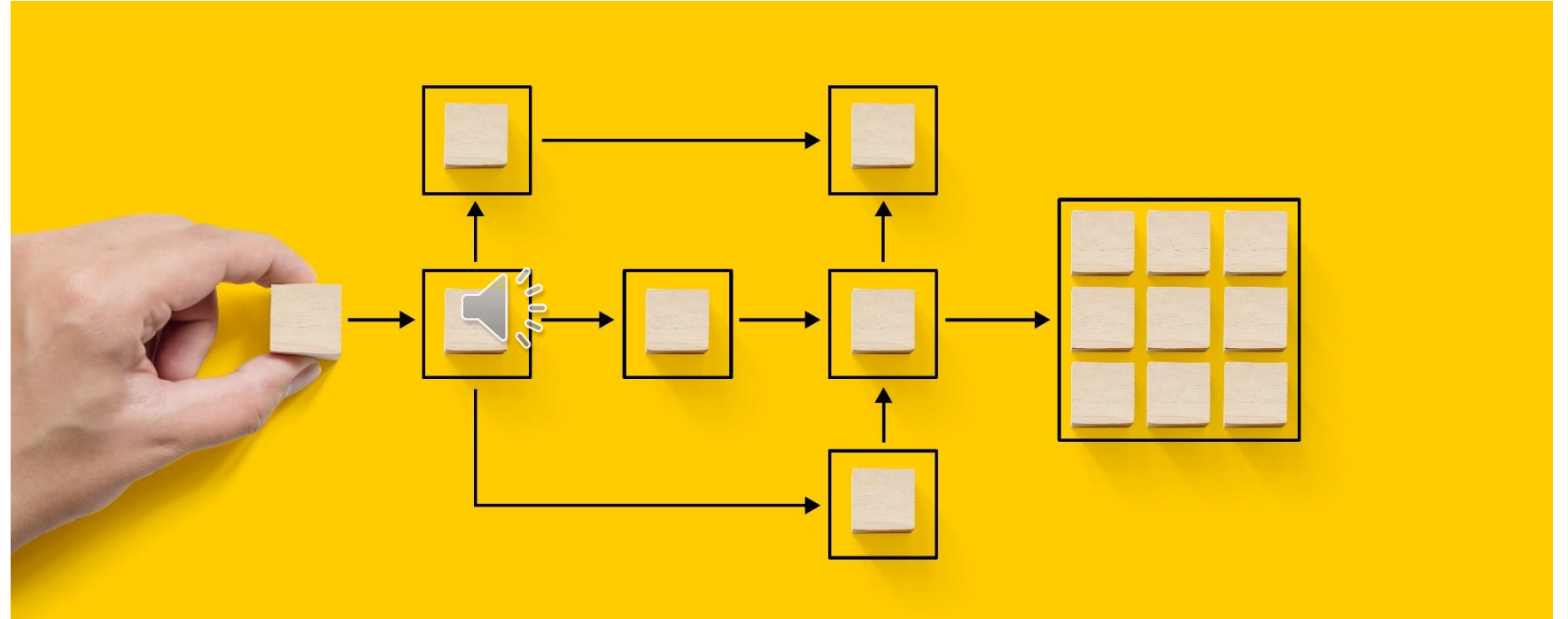
Consideration # 3 – skill set

- Nursing
- HIM Coding
- Professional (physician) coding
- Revenue cycle

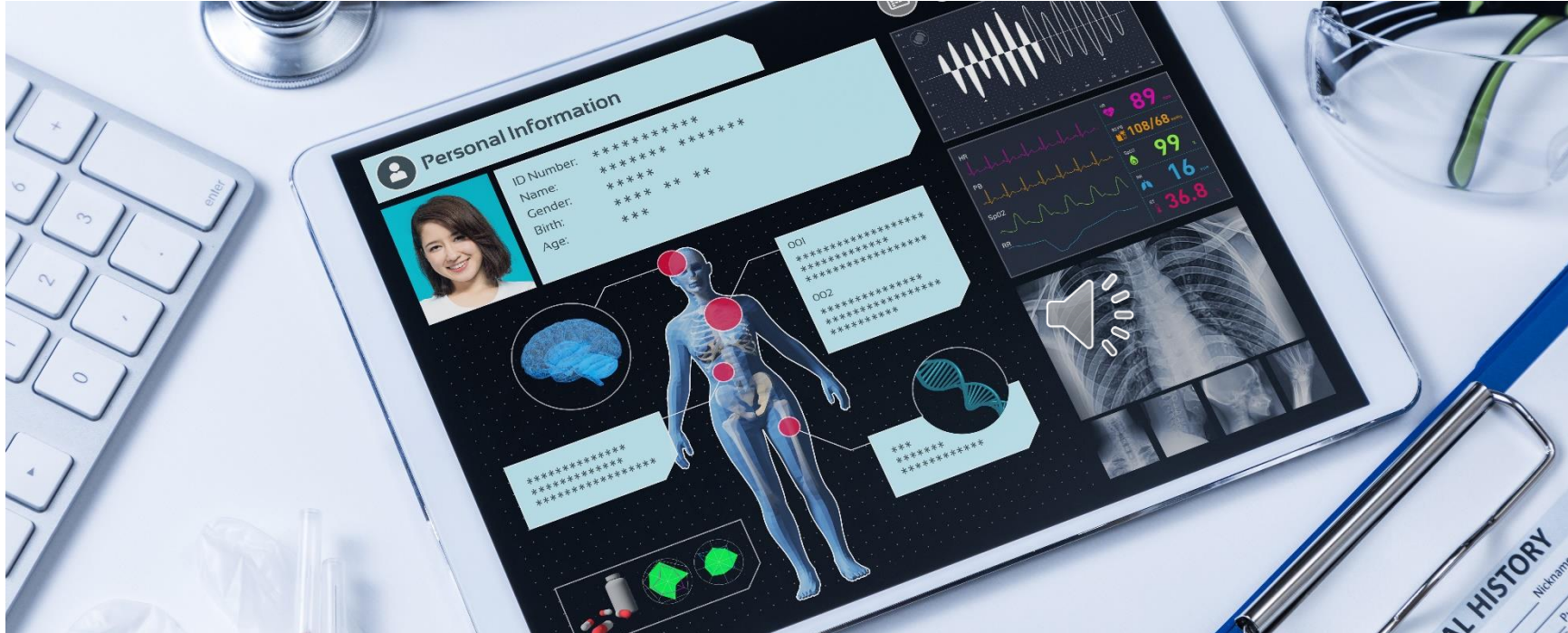


Consideration # 4 – workflow

- Prospective
- Concurrent
- Retrospective



Consideration # 5 – electronic health record



Help
or
hindrance??

Conclusion

- Use skills/tools from inpatient CDI journey
- Employ change management techniques
- Start small – don't try to boil the ocean



Thank you!